

VTRAK for Windows

Product Overview

**The complete computerised Vehicle
Recovery, Parking & Workshop system**

January 2003

**Laser Byte Ltd, Burstow Park, Antlands Lane,
Burstow, Nr Horley, Surrey, RH6 9TF
Tel : 01293 772201
Fax : 01293 774694
E-Mail : info@laserbyte.com
Web : www.laserbyte.com**

The Company

Laser Byte Ltd is a company composed of technical experts, not salesmen. We specialise in providing solutions to specific business problems. We are a company dedicated to quality.

As an independent software house we pride ourselves on our ability to offer to our customers a computer solution that enhances their businesses without compromising them in any way. Thus nearly all of our systems are tailored to meet the particular needs of our clients.

We use the latest technology in computers, coupled to the most sophisticated programming techniques to give solutions that have high capacity and the ability to grow and change as your business grows and changes.

Laser Byte Ltd also offers a wide range of services to deal with all of the aspects of computer systems. A total service for a totally effective computer solution. Whether it be design, installation, training, development, maintenance, backup, support or consultancy, Laser Byte Ltd has the ability to offer you the complete service.

Here are just some of the companies who have enjoyed the support and services that Laser Byte offer:

A.B.T.A. National Training Board	Herald International Mailings Ltd
Aim Rent-a-Car	Hinton Rescue
Associated Vehicle Rentals (AVR)	Hobbs Recovery
Auto Recovery Services	Kartec UK
British Medical Association	Ontime - Kenfield Southern (KFS)
British Society for Immunology	Ontime - Kenfields Recovery (KFR)
Balance Health & Fitness	Lythe Hill Hotel
Car Rental Solutions (CRS)	Mansfield Recovery Group
Continental Reservations	Maypole Motors
Davis Motors	McCallisters Recovery
Dragon Rescue	Regal Rentals
D & G Cars Ltd	Regional Vehicle Rentals
Egertons Recovery	Ontime - Service Garage
Ontime - Glyde Motors	Stakis Hotel Group
Graham Baker Motors	W & H Motors
Hannover International Hotel Group	Woods of Reigate

..... and many, many more.

All of these discerning companies have chosen Laser Byte Ltd to fulfil their computer needs. Such is the quality of the total service that we offer.

Financial History

The IT market is notorious for suppliers giving poor service and becoming insolvent. Laser Byte Ltd, as you will see, has carefully avoided these and many of the other pitfalls that often beset other businesses.

When Laser Byte Ltd was incorporated in 1983 three major policies were identified as being necessary to ensure that Laser Byte Ltd would grow to be one of the most successful computer companies in the Crawley area.

- 1) The paramount aim of Laser Byte Ltd would be to offer a very high quality of service to our users.
- 2) The company should be totally self-funding so that would not be reliant upon third party financial resources or interests.
- 3) Laser Byte Ltd would not actively advertise but would depend upon the promotion of our business by our reputation and "word of mouth".

As a result of these policies, Laser Byte Ltd has had a steady growth during its years of operation.

Since incorporation, the turnover of Laser Byte Ltd has consistently increased and our declared Nett Profit has kept pace with this turnover. These profits have not been wasted but have been reinvested in our Research and Development and development of technical skills. This has ensured that we are always capable of offering the best and most informed advice.

Finally, Laser Byte Ltd has always had a policy of only expanding when we have had the financial and manpower resources available. We have always been careful to ensure that we did not over stretch our resources.

As a bye-product of this policy Laser Byte Ltd has remained totally self funding with no external loans. To take up a loan would mean that we could not afford what we were purchasing or needing, and therefore we would be over stretching our financial resources.

This ensures our financial stability and therefore our continued ability to support our users for many years to come.

In the competitive world that we live in, these are very important factors that you should be looking at when you take on a new supplier.

You will never find Laser Byte Ltd to be the cheapest computer company to deal with, but you will find high standards of attention to your needs and a financial security of your supplying company that will ensure your continued support.

The Computers

Laser Byte Ltd. design solutions which are based upon the best balance in both computer technology, performance, growth capability and price.

We are extremely selective in the systems that we recommend. We only use the best computers and recommend that you do as well.

As a result, Laser Byte Ltd offer three main computer solutions:

Laser Byte Ltd recommend Tulip PC's for all of our applications. The Tulip range goes from small desktop systems through to multi processor servers capable of supporting 1000's of users. The range is well known to us and fully supported by us.

Laser Byte Ltd are authorised Tulip dealers, and therefore, are fully equipped to give you the full after sales service in keeping with the quality of the equipment.

Tulip, like all IBM PC compatibles, are really only single site or single user machines and therefore, for such applications, Laser Byte Ltd are able to offer multi-user solutions where many screens or remote site operation are required.

Laser Byte Ltd can supply integrated networks based around either Novell servers or those based on Microsoft Windows 2000 servers

Networks from 5 to 500 users can be set up and no matter what level you start, you can always grow incrementally should you require. Future proof computing we call it.

For those users who already have PC's we can obviously make use of your existing equipment and configure it into a seamless integrated system.

Novell Netware and Windows servers, whilst being superb as a single site solution for multi-user access, is not appropriate for the situation where you have separate sites that you want to link up.

In this case we can supply systems based around Microsoft Terminal Server and Citrix technology.

Laser Byte Ltd are specialists in configuring and setting up multi-site solutions. And of course, our software is always fully compatible.

Remote terminals, from 50 yards to 6000 miles are easily accommodated using British Telecom lines or Satellite links. The latest technology coupled to high quality design means that the systems are compact, extraordinarily fast, rugged and very reliable.

Features of VTRAK include

VTRAK includes :

- ↪ vehicle searching
- ↪ password protection
- ↪ multiple VAT rates
- ↪ up to 20 million jobs on-line
- ↪ creation of disks for breakdown agencies
- ↪ notes facility allowing you to attach notes to a job

Recovery Job on-screen searching by :

- ↪ docket number
- ↪ registration number
- ↪ date
- ↪ agency order number
- ↪ vehicle model
- ↪ invoice number

Parking/Storage on-screen searching by :

- ↪ job number
- ↪ registration number
- ↪ date
- ↪ vehicle model
- ↪ invoice number

Workshop on-screen searching by :

- ↪ job number
- ↪ registration number
- ↪ date
- ↪ vehicle model
- ↪ invoice number

In order to be so powerful, VTRAK stores all the information that you need to run your system. Here is a list of just some of the information that VTRAK creates and stores for you:

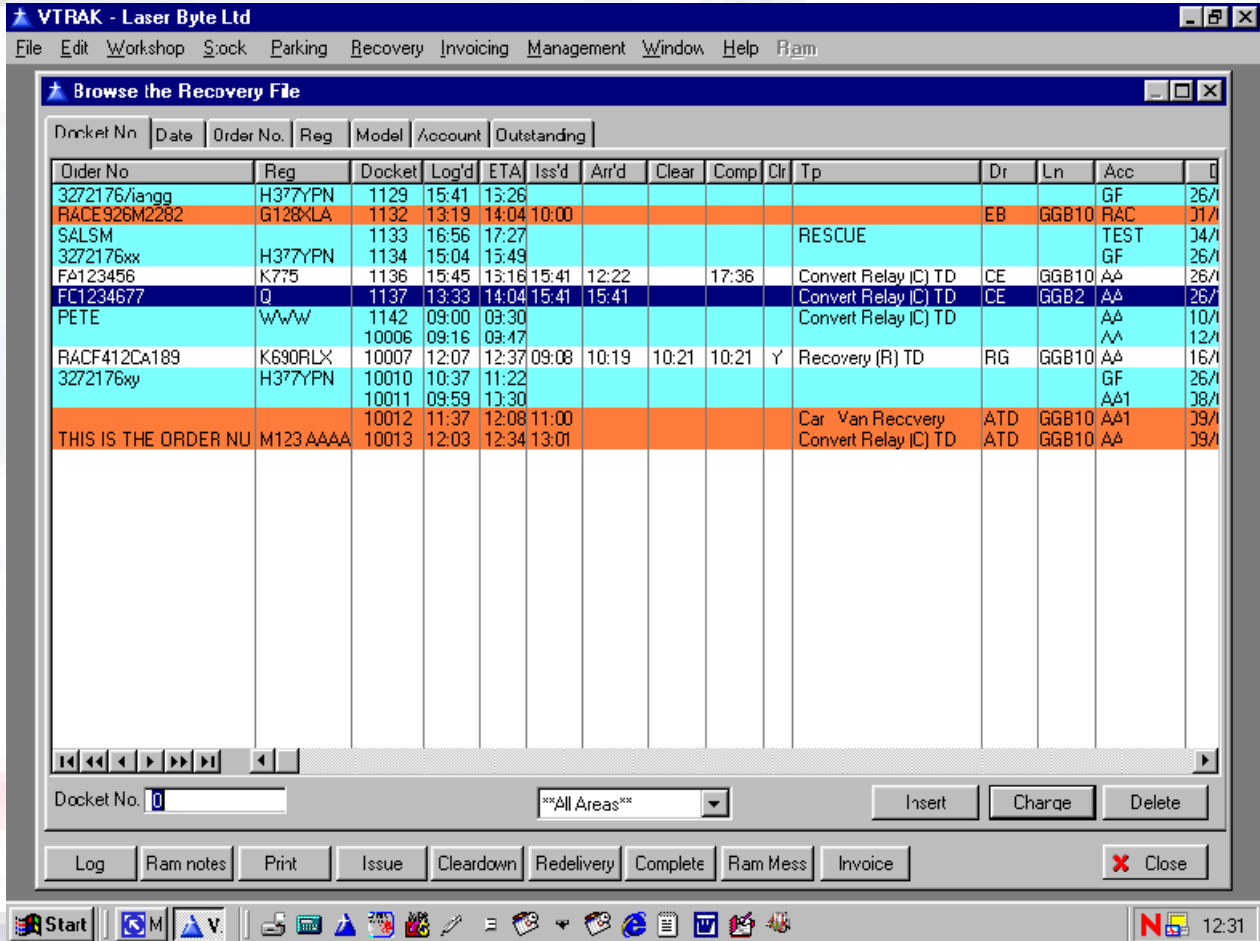
Recovery jobs	Parking jobs	Workshop jobs
Recovery job archive	Parking job archive	Workshop job archive
Parts	Labour	Sub-contracts
Drivers	Vehicle classes	Vehicle makes
Vehicle colours	Vehicle models	Recovery vehicles
Vehicle fault codes	Recovery vehicle ledger	Accounts
Agencies	Drivers commissions	ISO 9000 compliance
Payment types	Labour descriptions	Standard charges
Additional charges	Invoices & credit notes	Phone Book & Diary

Plus :

- ↪ automatic charge calculations
- ↪ charging rates can be configured for recovery service, agency rate, vehicle type, time of day, day of week and holidays
- ↪ automatic driver/workshop fitter commission payments
- ↪ vehicle profitability reports
- ↪ driver reports listing jobs done and commissions

Recovery

Jobs can be manually added to the system or can be accepted electronically from the recovery clubs (A.A, RAC, Green Flag etc) via a computer interface such as 'Turbo Dispatch' as supplied by Motor Trade Software.



Above is an example of the Recovery browse screen showing all current jobs.

When a job is added to the system it can be assigned to a driver / vehicle and details of the job can be tracked as it progresses via the inbuilt audit trail.

If you use mobile data terminals in the recovery vehicles, job data can be sent to them via the optional MDT module, on-scene, complete and outcome details can be sent back to VTRAK from the MDT. Jobs will be automatically updated with this information.

Jobs can be invoiced and / or passed across to the parking or workshop modules to allow further work or storage to be done.

VTRAK - Laser Byte Ltd

File Edit Workshop Stock Parking Recovery Invoicing Management Window Help Ram

Changing a Recovery Record

General Owner Details Additional Vehicles Charges Ram Notes PETE

Docket No	1137	Miles Given	0	Vehicle Class	C CARS
Date	26/10/2002	Actual Miles	20	Registration	G7896TH
Area	LL U1256 4933/8	Service	Convert Relay (C) TD	Make	FORD
Account	AA AuLinnville Association	Driver Code	CE COLIN	Model	FIESTA
Urcer No's	FC 234677	Rec. Unit	GJT2	Colour	BLUE
Quoted	0.00	Logged	13:33 13:33	Speedo	56453
Priority		Delay	00:30 ETA: 14:04	Fue	UNLEADED
	Specialist Charges ? <input type="checkbox"/>	Issued	12:46	Passengers	2
		At scene	13:20	Transmission	AUTOMATIC
		Clear		Trailer (Y / N)	N
		Complete		GVW	

Fault: Battery Flat - Drive Error

Location: M23 J13a M23 Junction 10a Southbound near Crawley flyover bridge.

Destination: Home

Work Description (Reference only):

Member details: MR JAMES DAVIS, Home:01293 785965, Work:01293 856578, Contact:07975 564896, Addr:23 HOMESTREET PLACE, HORLEY, SI

Log File Images Letter Save Cancel

Above an example of updating a recovery job

Finished job details can be automatically sent back to the recovery club. Drivers wages can be calculated of fixed price, commission or percentage values of the recovery job.

A performance monitor allows supervisors to see the ETA's and other data regarding individual drivers, vehicles and average ETA times by drivers, controller and account.

Parking

Jobs can be manually added to the system or can be passed across from the recovery module.

VTRAK - Laser Byte Ltd

File Edit Workshop Stock Parking Recovery Invoicing Management Window Help Ram

Changing a Parking Record

General Insurance & Police details Charges Notes

Job No: 1C007 Reg: AAS Date in: 27/11/2012
 Area: GR Make: VOLKSWAGEN Date out:
 Site: CC Model: SCIROCO Days: 35
 Account Code: AA2 Colour: BLACK Free Days: 0
 VAT Account: Tax: Daily Rate: 12.00
 Reference No.: Keys: N Lift:
 VAT Sch: 0

Charges:		
Parking	420.00	Subtotal: 420.00
Extras	0.00	VAT: 73.50
Delivery	0.00	Total: 493.50
Recovery	0.00	
Statutory ?	<input type="checkbox"/>	

Account Details: Name: AA WORKSHOP SERVICES Address: FAIRFIELD PARK FAIRFIELD ROAD HALESOWEN WES* MIDLANDS. B62 9JL B62 9JL Job Ref. INC

Owner Details: Name Address Home Tel Work

No. Bags Held: 0 Tag Number's Status
 Collection Date Collection Agent Resurr

Salvage Details: Amount: 0.00 Date Company

Images Recovery Letter Save Cancel Invoice

Above is an example of updating a Parking Job

Parking job data allows for

- multiple accounts for the same job, the ability to mail merge for parking letters
- The ability to mail merge to create parking letters
- Allows inclusion of digital images of vehicle in the parking compound
- Information regarding Police retention and owner information

Workshop

Jobs can be manually added to the system or can be passed across from the recovery module.

Changing a Workshop Record

General | General (2) | Notes

Job: 1 Account: RAC Order No: Date: 15/06/2001

Vehicle Details:
 Reg: K193GVF
 Make: VOLVO
 Model: 940 SE
 Colour: WHITE
 Chassis No:
 Engine No:
 Year:
 Size: cc's
 Speedo:

Account Details:
 Name: R.A.C. ACCOUNTS
 Address: PO BOX 125
 Taneway Towers
 Bridge Street
 Walsall WS1 1HD
 Home Tel:
 Work Tel:

MOT Details:
 MCT Req: N (Yes, (N)o, (R)etest
 Class: C C, M, L, G
 MCT Amt: 0.00
 Filter:
 MOT Pass?
 Cert No:
 Next Service:

Insurance Details:
 Insurance? Client VAT Req'd?
 Insurance Co: Address
 Excess: 0.00

Recovery Details:
 Docket: 0
 Account:
 Charges OS:

Inh description: COLLECT CAR AND CHECK FOR CUTTING OUT/DASH LIGHTS.

Overall Disc%: C.0

	Recovery	MOT	Labour	Parts	Subcon	TOTALS
Value:	1.00	0.00	48.00	199.97	0.00	Value: 247.97
Discount:	1.00	0.00	0.00	0.00	0.00	Discount: 0.00
Subtotal:	1.00	0.00	48.00	199.97	0.00	Subtotal: 247.97
VAT @ 17.50%:	1.00	0.00	8.40	35.00	0.00	VAT 43.40
Total:	1.00	0.00	56.40	234.97	0.00	Total: 291.37

Labour (F5) Parts (F6) Subcon (F7) Save Cancel Image Job Sheet Invoice

Above is an example of updating a Workshop Job

Workshop job data allows for

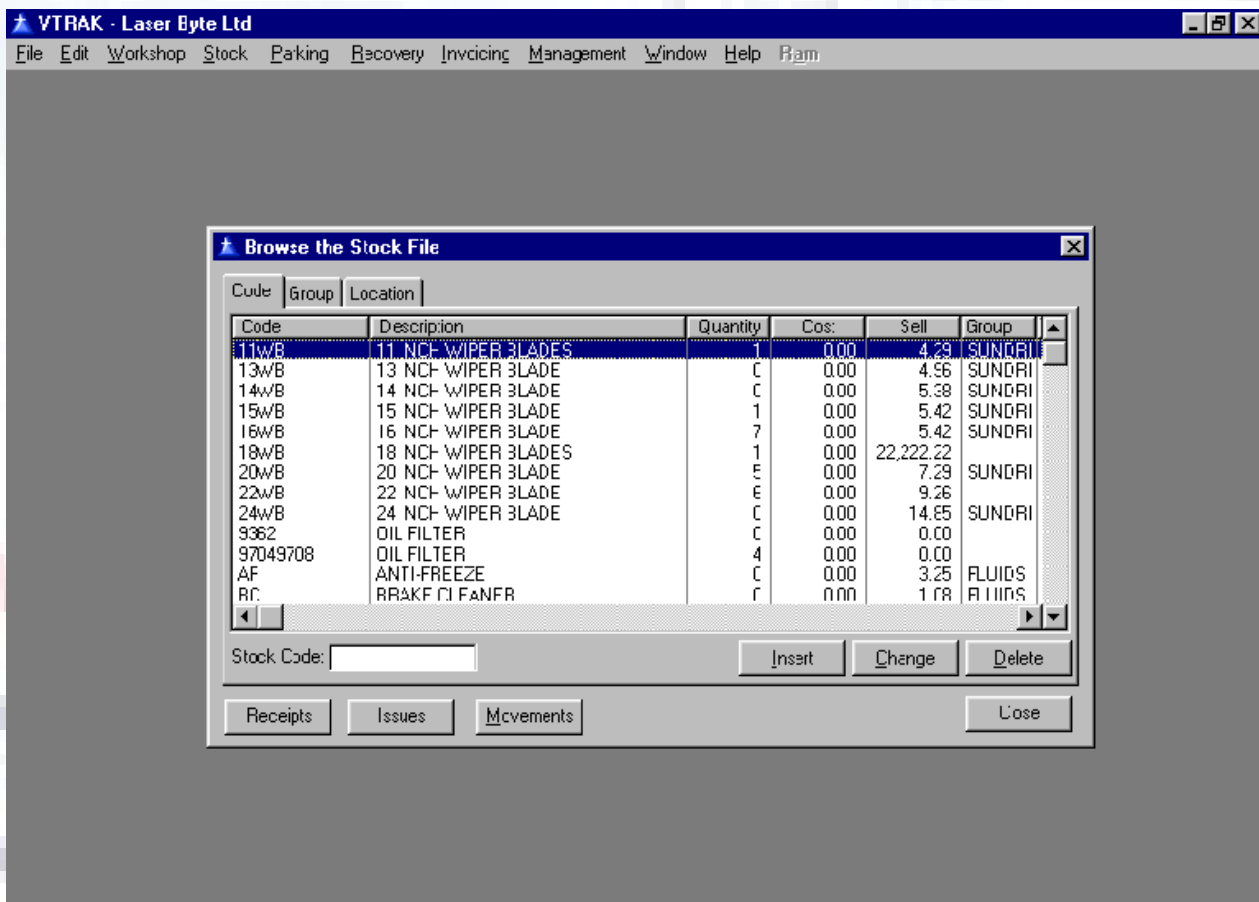
- Insurance account information
- The ability to add multiple Labour, Parts and Subcontract items
- Allows inclusion of digital images of vehicle in the workshop
- Information regarding the job status ie. "Awaiting Parts", "Finished but not Tested", "Complete"
- Parts can be added direct from the stock database part of the VTRAK software

Stock

VTRAK includes a parts stock system designed to be used with the Recovery, Workshop, Parking and Ad-Hoc modules

Once parts have been logged into the system VTRAK can produce a full audit of where parts have been used.

Stock reports allow users to produce printouts for stock control & re-ordering purposes.



Above an example of the Stock browse showing stock items and the current stock quantity and prices.

Accounts Functions

VTRAK has many utilities for accountancy use.

Functions include

- Account detail updating
- Creating Ah-Hoc invoices and credit notes
- Self Bill accounts
- Creation of club disks, and recreation of old disks
- Export Sales and Accounts data to Sage Accounts (or similar)
- Payment of drivers wages
- Multiple reports and creation of data exports via CSV files for use in MS Excel or similar

VTRAK - Laser Byte Ltd

File Edit Workshop Stock Parking Recovery Invoicing Management Window Help Ram

Adding a Accounts Record

General Rates Fault Codes Outcome Codes Notes

Code: PET Telephone: 01293 772201
 Name: LASER BYTE LTD Fax: 01293 774694
 Address: BURSDOWN PARK Contact 1: MR PETER PUTTOCK
 ANTLANDS LANE Contact 2: MR IAN THORPE
 DUNSDOWN Account Ref: LASER04
 SURREY Date Opened: 31/12/2002 IAN
 Postcode: RH6 9TF Agent Number:

Discount: 10.0 VAT on Management Fee Clear down via FAM
 Parts Discount: 5.0 Print mileage on invoice Self Bill?
 Labour Discount: 5.0 Internal Account Do NOT charge VAT:
 MOT Discount: 0.0 Account on Hold? Inactive Account?
 Recovery Discount: 0.0 Suppress recovery invoices Lee Rates From Account:
 Subcon Discount: 0.0 Link "Passed" Invoices
 Free Parking Days: 2 Force recovery order no's:
 Over riding Parking Amt: 10.00 Force recovery speeds:
 Management fee amount: 0.00 Is this a cash account?:
 Internal Nominal Code: Top account?
 Workshop Labour Rate: 0.00 Force outcome codes?

Club
 AA RAC
 Britannia Police 1
 Europ Assist Police 2
 Green Flag Other
 Mondial

Save Cancel

Above – Adding a new account

Other VTRAK Utilities

VTRAK has many, many more features including

- Phone book
- Ability to update reference files
- Multiple reports
- Updating of Recovery Vehicles
- ISO non compliance utilities
- Vehicle search wizards

If you tick the "Begins with" box, then searching will be much quicker (all other selections will be ignored).
Also tick this box if you know the EXACT reg

Enter vehicle req (cr par: of) Is this the first part of the registration?

Jobs between

Enter account

Enter driver ocde

Enter vehicle code

Enter vehicle model (or part of)

Enter vehicle make (or part of)

Enter other text to search for

Search the following modules

- Parking
- Workshrp
- Recovery

Records Found - 536

Start Search

Reg	Date	Acc	Order No	Make	Model	Colour	Job No	Inv No	Location
K113GRR	29/11/01	BRIT	2828690	ROVER	VITESSE	RED	4383	3510	Archive Recovery
K113HVX	10/12/01	AAEBS	GR0229 3B31457F	FJRD	FIESTA	BLUE	5327	4221	Archive Recovery
K114RFE	20/10/01	EQUITY	J30' 601AUT	VAUXHALL	ASTRA	WHITE	1217	370	Archive Recovery
K115ANY	23/12/01	AAEBS	GR0066 3B37FEDD	VAUXHALL	CAVALIER	RED	6393	5489	Archive Recovery
K116FFU	30/10/01	AAEBS	GR0233 3B1F5BEA	FJRD	TRANSIT 13	WHITE	1962	1426	Archive Recovery
K116FFU	03/01/02	AAEBS	GR0557 3B382E5E	FJRD	? TRANSIT	WHITE	7151	6020	Archive Recovery
K118CBD	02/01/02	AAEBS	GA2809 3B3E80DD	VOLKSWAG	GOLF	RED	7056	5969	Archive Recovery
K119GHT	30/11/01	AAEBS	GR5310 3D3277D2	FJRD	SICPA	RED	4570	3000	Archive Recovery
K121JYC	09/11/01	AAEBS	GR1757 3B2483E	FJRD	? TRANSIT	WHITE	2909	2422	Archive Recovery
K121WCH	19/10/01	HALLUM	2123136	FJRD	IVELU	WHITE	11/0	1122	Archive Recovery
K124YNY	17/10/01	PCFED	HALLIDAY	PEUGEOT	205	RED	1007	503	Archive Recovery
K12676	14/11/01	EVANHT	52834	FJRD	PUMA	RED	3161	3356	Archive Recovery
K132LPO	22/10/01	PC-EQ	ALEX	PEUG	205	RED	1306	771	Archive Recovery

View Close

Above – Using a Vehicle search wizard

VTRAK Prices

VTRAK is available as a Single or Multi User system

VTRAK does not charged "per user" therefore allowing all your staff use the system at the same time. Staff can share the same information at the same time and this improves efficiency within your company

VTRAK is designed to interface to Sage Accounts or other similar accounting package to allow full account billing and credit control, as well as Purchase and Nominal Ledgers. This is an option to the VTRAK system.

VTRAK System Costs

Single Site Multi User system	£2500.00
Multi Site system	P.O.A.

Add on System Modules (inc. Installation & Training)

Sage Import Interface (export VTRAK data to Sage)	£500.00
MDT Data Module (for M.T.S. vehicle terminals)	£600.00
MDT Data Module (for Siemens Datatrak vehicle terminals)	P.O.A.

System Modifications

As VTRAK is a bespoke system, we can modify the system to have extra reports or screens, that are specific to your company's working practices.

Installation and Training

A VTRAK system usually requires one day's installation.	£600.00 per day
Onsite training	£600.00 per day

As VTRAK is a sophisticated system, to allow your company to get the full benefit of this software, Laser Byte recommend 3 days training.

Laser Byte can arrange training days at Laser Byte Ltd, these modules cover specific areas of VTRAK depending on the persons attending. These are priced competitively – See our training brochure or contact us directly

Hardware

Laser Byte Ltd can supply and support the computer hardware and network operating systems for your VTRAK system and guarantee that the system will operate properly. In fact Laser Byte Ltd most recommend that you should purchase the computer hardware from us so that you can have the peace of mind that the system will work and be supported properly.

Support and Maintenance

Software and Hardware Support is available to cover your system. This gives you telephone support and / or full no-nonsense on site repair service for your hardware. All users must have telephone support for VTRAK software.

VTRAK Software Support	P.O.A.
VTRAK modifications	£75 / hour

All information mentioned in this brochure are subject to change, as VTRAK is a bespoke system. Please contact Laser Byte directly for the latest pricing and a quotation – All prices exclude V.A.T..